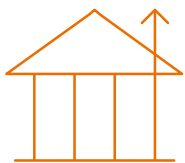


# DELIVERING SUPPORT TO CHILDREN IN EDUCATION



Citizen Access - Educational Benefits (CA-ED) allows you to award free school meals and clothing grants with ease and efficiency. So you can track, reach and support the more vulnerable children in our local communities.

## MEETING THE DEMAND

Citizen Access - Education Benefits (CA-ED) allows citizens to apply for free school meals and clothing grants, as well as notifying local authorities of any changes in circumstance.

Like all Citizen Access products, CA-ED adopts the same look and feel as other products on the platform and can be customised to suit your corporate style. The online application form is set up to be highly configurable and is designed with flexibility for local authorities to tailor questions where appropriate.

- Manage applications and changes in circumstances with ease
- Automatic processing in line with existing benefit information, to save you time and money
- Simple reporting for councils and schools alike
- Customisable questions and help text so you can tailor to your needs

## INTEGRATION PERFORMING FOR YOU

Applications made online are submitted in real time to NEC Revenues & Benefits. Applications that match a Housing Benefit or Council Tax Reduction claim are automatically processed and awarded. This means local authority staff can focus on more complex cases, increasing the speed and efficiency of application processing. If a previous record for a child does not exist, Citizen Access prompts you to create a claim using the dependent's pin number.

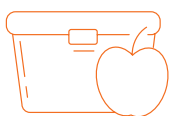
## An easy approach to changes in circumstance

The online forms allow citizens to easily update their information. Parents and guardians are able to inform councils of a change of address, school, income and more with easy to use and intuitive digital forms.

## Reporting and communications made simple

NEC Revenues & Benefits provides a number of automated reports to give information to the local authority, the schools and the education authority regarding education benefits. In addition, local authorities are able to create their own bespoke reports using Business Objects and a new universe has been added for analysis of Citizen Access submissions.

Local authorities also have the option to generate letters that are automatically triggered by actions in the system facilitating another means of communication with parents and guardians.



Drives access to school meals



Support providing uniforms and clothing



Simple forms for parents and guardians

For more information on the services NEC Software Solutions offers visit our website [necsws.com](https://necsws.com) or get in contact with us at [revsandbens@necsws.com](mailto:revsandbens@necsws.com)

