NEC

More than a records management system

Welcome to NEC Connect

necsws.com/connect

Public Safety

Welcome to NEC Connect

More than a records management system

We understand your needs from a technology perspective have changed more in recent years than ever before. The transformation challenge is large with the change required being more digital, mobile focused, and a greater need to engage with the public and support collaboration with partners.

This catalogue has been developed to assist anyone who is looking to disrupt a criminal, particularly those involved in serious and organised crime, at a local level and working with partners.

It will help you identify the appropriate tactics and powers that are available to law enforcement and partner agencies to disrupt criminality.

It is designed to support a problem solving approach to the disruption of criminals using a breadth of existing law enforcement and other agency tactics. The problem solving approach encourages greater focus on understanding the cause of a problem so that tactics can be more effective and more efficient in the longer term. The catalogue provides ideas to assist in forming a coherent, creative disruption plan, with a combination of different tactics from many different agencies.

If specialist tactics are being utilised in disruption activities then this catalogue can be used in conjunction with them, and is complementary to the NCA Disruption Manual.

The NEC Connect catalogue

The menu is split into 6 areas of a criminal's lifestyle that facilitate or support their opportunity to commit crime: lifestyle, behaviour, vehicles, travel, business, and crime.

These 6 areas also present opportunities to be creative in disrupting their criminality, using Connect and its modules.

Your guide to Connect

Exceptional as standard, built your way

A core platform, built for collaborative policing

Connect is the only record management system that does more than manage records. It's the single point of truth that can be trusted to give you - on demand - the full story of the people, objects, locations and events that your force has ever dealt with. It joins that data to paint the full picture, so you can mitigate risk and protect the people in your force, and across your community.

It was built to enable true policing collaboration, in partnership with several police forces of all sizes working together.

This means that no matter how you build your Connect ecosystem, you'll always start with a powerful records management system at the core, with the option to add more modules based on the demands you're facing.

Each module is like another lens: choose which lenses you need to solve specific policing challenges and deliver the right insight from your core database. You can add new modules whenever you need them, to build a records management system that perfectly aligns with your operational policing strategy.

Connect is the foundation for your police force

Flexible configuration and integration capability means your force can align with their existing working practices and other core solutions and make an orderly and low-risk transition from your legacy systems, and can be extended as required to meet fresh challenges.

The most advanced functionality, ready to support your inspections and trusted by many

Connect is used by over 100,000 police officers from more than 16 UK and overseas agencies.

And it's because it goes beyond storing data. Connect enables you to glean critical insights from the data by linking that data and presenting it in a way that directly mitigates risk.

With Connect, you can stepchange how your force approaches its practices to help it become an outstanding force in its inspections. Just as one example, it defines, for every police officer, the steps they must take when recording a crime, so that information is never missed that would prevent the case going to court, which also creates operational efficiency improvements.

100,000+
Police officers use Connect

16+
UK and International Forces

Growing momentum

■ Live

■ Implementation

Collaboration designed from the start

Connect is contracted to support over **50% of Police Officers & Staff** in E&W 48% of data on PND
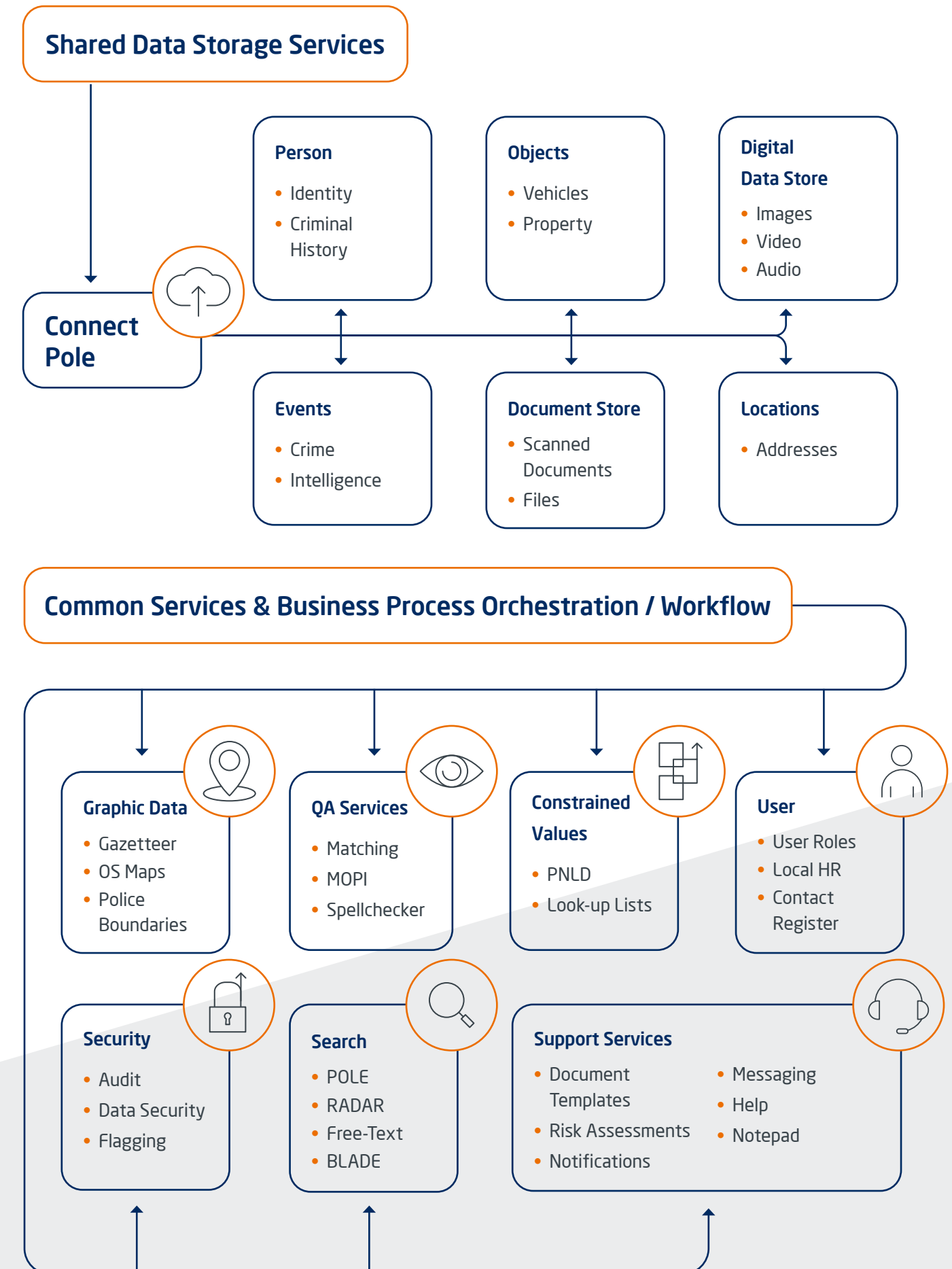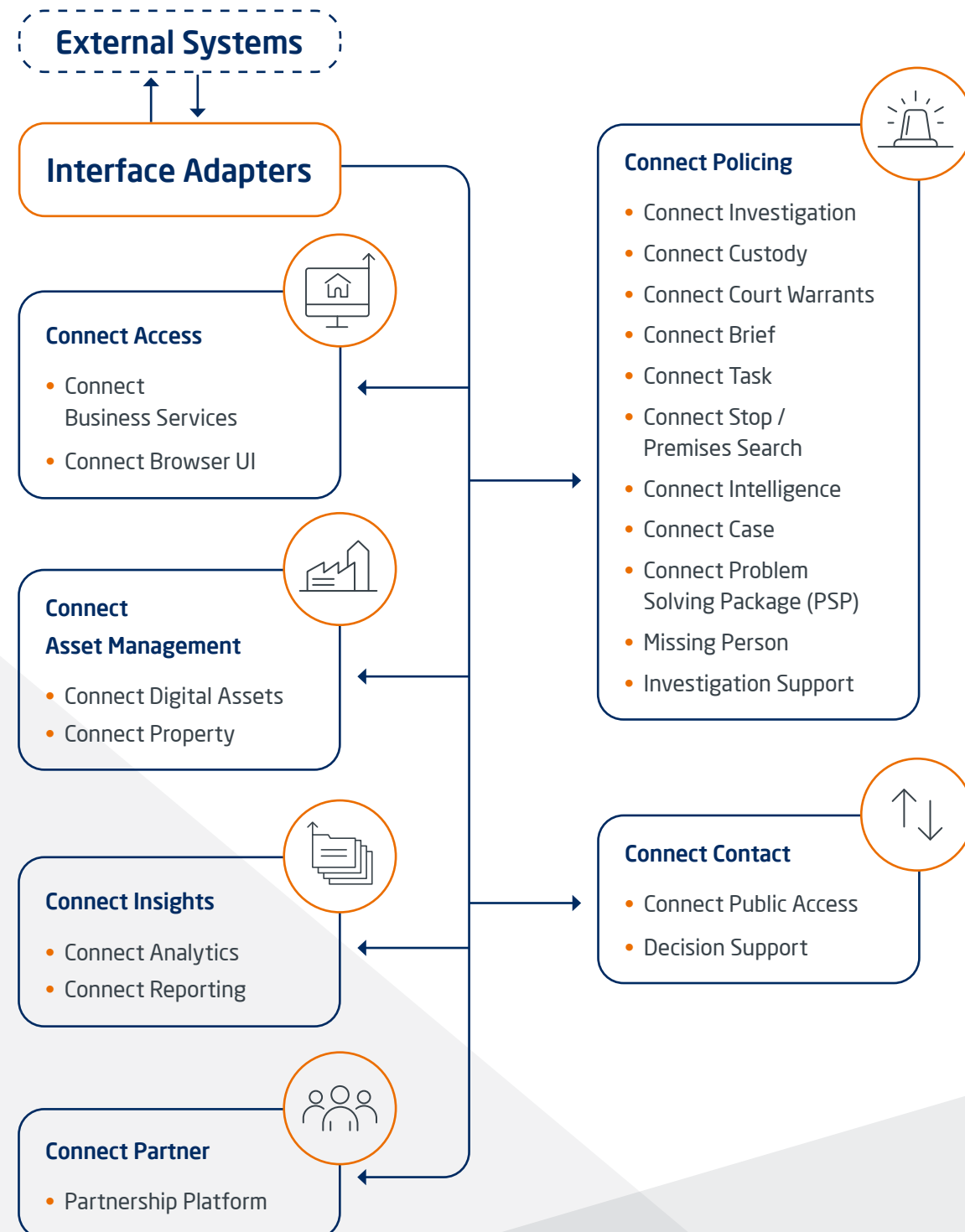
16+ forces connected and growing

- Warwickshire
- Cambridgeshire
- South Yorkshire
- Humberside
- Isle of Man
- Northumbria
- Bedfordshire
- Hertfordshire

- West Mercia
- Lancashire
- West Midlands
- Norfolk
- Suffolk
- Essex
- Kent
- MET

Here's Connect on a page

This is how Connect fits together

You start with your core platform, then add the modules as needed.

External Systems

Interface Adapters

Connect Access
- Connect Business Services
- Connect Browser UI

Connect Asset Management
- Connect Digital Assets
- Connect Property

Connect Insights
- Connect Analytics
- Connect Reporting

Connect Partner
- Partnership Platform

Connect Policing
- Connect Investigation
- Connect Custody
- Connect Court Warrants
- Connect Brief
- Connect Task
- Connect Stop / Premises Search
- Connect Intelligence
- Connect Case
- Connect Problem Solving Package (PSP)
- Missing Person
- Investigation Support

Connect Contact
- Connect Public Access
- Decision Support

Shared Data Storage Services

Connect Pole

Person
- Identity
- Criminal History

Objects
- Vehicles
- Property

Digital Data Store
- Images
- Video
- Audio

Events
- Crime
- Intelligence

Document Store
- Scanned Documents
- Files

Locations
- Addresses

Common Services & Business Process Orchestration / Workflow

Graphic Data
- Gazetteer
- OS Maps
- Police Boundaries

QA Services
- Matching
- MOPI
- Spellchecker

Constrained Values
- PNLD
- Look-up Lists

User
- User Roles
- Local HR
- Contact Register

Security
- Audit
- Data Security
- Flagging

Search
- POLE
- RADAR
- Free-Text
- BLADE

Support Services
- Document Templates
- Risk Assessments
- Notifications
- Messaging
- Help
- Notepad

Ready to add your modules?

Investigations module

Connect Investigations enables you to record all crime and non-crime investigations in complete accordance with National Crime Recording Standards (NCRS) and the Home Office Counting Rules.

A simple user interface guides users through the process of recording a crime and ensures a consistent quality record that meets minimum data standards. Connect integration ensures that there is never a need to duplicate data.

Enquiry log and decision logs	Risk assessments	Suspect management

Missing Persons Investigations

Missing persons often create challenges due to the high-risk nature of the investigation.

The Connect Missing Persons Investigations module provides your force with enhanced levels of investigative functionality specifically designed to assist users when dealing with a Missing Persons Investigation.

Contact reports	Sighting reports	Found report	Specific risk assessments

Key features

- HOCR & NCRS compliant
- MoPI compliant
- Automated workflow through quality assurance, assessment, investigation, review and closure
- Data analysis and visualisation
- Victim and witness care with automated tasks to assure compliance with codes of practice
- Assign actions to key investigators

- Property recording
- Modus Operandi recording
- Document management and automated creation of documents via templates
- Digital media management
- Security flags enabling the recording of sensitive information
- Automated searching and linking.

Key features in addition to the core Investigations module

- Automation of PNC notifications and cancellations
- Automated referrals to local authorities when appropriate
- Ability to copy information to associated investigations

- Data capture of missing persons' specific information, such as medical, financial and more, depending on what you need to capture
- Enhanced investigation reviews
- Capture of consent regarding publicity.

NEC   \Orchestrating a brighter world

Custody module

The Connect Custody module is a comprehensive solution for managing detainees and attendees, from arrival through to final offence disposal.

It's fully compliant with the processes and data capture requirements of PACE and (APP) guidance, and tightly integrated with other modules including Connect Case Management and Investigation and also external systems such as the Police National Computer (PNC).

Key features

- Delivers compliant police custody management of voluntary attendees and detainees, for both criminal and non-criminal offences
- Fully integrated, sharing key information across the other CONNECT policing modules including Intelligence and Crime Investigation, and case file preparation
- Delivers integration with PNC and liveScan, along with its own image-capture capabilities
- Linked case files support integrated file preparation and offence disposal through fully accredited Libra and two-way interfaces, enabling collaboration

- Part of an integrated system includes advanced notification capabilities to warn users where, for example, a detainee is already a known suspect for other crimes, on bail, wanted on warrant or subject to other flags
- Supports multi-force deployment, allowing forces across a region to collaborate
- Offers comprehensive system administration options to allow the solution to be customised to support local requirements.

Stop Search and Premises Search

The Connect Stop Search and Premises Search modules provide users with a mobile solution to record the details of persons or vehicles which are the subject of a stop search, and locations or vehicles which are the subject of a premises search following an arrest when a court-issued warrant has been granted.

The product is compliant with PACE and BuSS (Best use of Stop Search) and further integrated with Connect Property Management and Custody products and external systems such as PNC.

Seizing Property

Officers seizing property during a stop search can record details of the circumstances of the stop on a mobile device, the persons and / or vehicles stopped and the powers used to do so. Seized property is automatically associated with a person / vehicle it is seized from allowing the OIC to rescue the relevant information in a subsequent investigation.

Premises searches that are conducted as a result of an arrest, or the result of a Search Warrant that has been granted, allow the OIC to record details of the premises searched and property subsequently seized relevant to the investigation.

The fully integrated Property Management solution allows evidential property seized during a Stop Search or Premises Search to be added to the Investigation and subsequently to the Case File as an exhibit or unused material without the need to re-key information that has already been captured.

Key features

- Mobile solution allowing the event to be recorded in situ
- Automatic linking allows seized property to be associated with the person / vehicle the object was seized from

- Automatic creation of property management event allows seized items to be managed by the OIC
- Integration with Investigation allows the OIC to view all property seized from Search events in one place.

Partner module

Connect Partner is a groundbreaking approach that allows agencies for the first time to collaborate using a secure police solution, but without the need for a police account or police IT hardware.

It creates in essence a virtual sharing platform powered by the police core record management solution. Partnerships and problem solving approaches therefore benefit from access to real-time police data and a range of Connect tools.

The Connect Partner module supports many areas of operational policing

- Integrated Offender Management
- Complex Needs Collaboration
- Multi Agency Risk Conferences
- Multi Agency Safeguarding
- Problem Solving
- Anti Social Behaviour

- County Lines
- Troubled Families
- Domestic Violence
- Neighbourhood Policing
- Licensing
- Event Management

- Specialist Operations
- Gangs
- Organised Crime Groups
- Sec 60
- Safeguarding
- Volume Crime.

Key features

- Notification of events occurring in CONNECT related to the priority being managed. (Never miss key information again)
- Visualization of plans using Mapping, Timelines and Anacapa charts, highlighting a two-dimensional visual representation of linked data

- Granular Information sharing so you can choose what to share and with which partners
- Security infrastructure that means police data is persisted within a secure police network but visualised to partners outside that network
- Objectives, Tasks, Enquiry logs, Case Management, Action Plans, Reviews, Assessments.

How does collaboration in Connect set it apart?

Collaboration is key to reducing crime and protecting communities and vulnerable people. In 2018, the Home Office found information sharing between agencies was an issue in 76% of domestic homicide reviews. 43% of child serious case reviews in 2020 also identified information sharing between agencies as a factor in the death or serious injury of a child. Information sharing is however complex. For example up to 10 different systems will contain vital information for just one offender managed collaboratively.

The traditional approach to overcoming these challenges is through co-location and case management solutions that require double keying of data. Both approaches can act as a brake to information sharing with numerous recommendations and reports highlighting these barriers over the years. With the further challenges of budgetary restraint and COVID-19. Agencies require a capability that will more effectively support dynamic collaboration.

Property Management

Connect Property Management allows users to manage property objects that are recovered, seized or found during other processes such as a property seized during an investigation or search event, recovered from premises searched or found by a member of the public.

This module provides the officer in charge with the facility to manage property objects that have been seized or recovered during an Investigation, Stop Search, Premises Search or Custody detention.

The officer in charge is prompted periodically to review all property objects they are assigned to ensure their continued retention is necessary. A comprehensive transaction log is maintained, ensuring evidential integrity and management of all exhibits on a case file from the point they are seized through to disposal or long-term retention.

The property management event requires all objects to be sealed with a unique seal and allocated a storage location, all subsequent movements and seal updates provide a date, time and user audit trail.

Key features

- Allows management of property from seizure to disposal
- Integrated with other Connect modules: Custody, Stop and premises searches, Investigation, Forensics
- Property match notification

- Fully audited transaction log recording all: Movement, Seal application, Authorisation for disposal, Disposal, Ownership notification process
- PIN & signature capture
- Bulk transactions for objects belonging to multiple events.

Digital Assets

The Digital Assets module can be added to any event using a clever piece of functionality that we call 'Media Manager'. It makes it easy to upload and associate images, video files, documents and more with any event.

Digital assets are managed relevant to the event to which they are associated, for example CCTV which has been seized is managed relevant to the investigation and is retained as determined by the case file requirements.

It supports all investigations and case files that have digital evidence in addition to physical evidence. Digital evidence may be associated with physical evidence, for example the call or message logs of a seized mobile phone or digital images seized from a computer hard drive.

Key features

- Upload digital media to any Connect event: Images, Video files such as CCTV or BWV, Documents and PDF, Data downloads such as call / message logs

- Add hyperlinks and URLs to external data source such as evidence.com

- Assign exhibit references to digital assets.

Proactive Management Plans

Connect Proactive Management Plans (PMP) enables users to create a set of objectives and formulate action plans for a group of events, people or locations and then subsequently, at the finalisation stage of a PMP, an evaluation of the Connect Proactive Management Plans activities enable assessment of what worked well and what did not.

This learning provides value when managing similar events and developing objectives and action plans in the future.

A particular set of investigations can be grouped together to create a specific PMP to manage them holistically.

Business areas that benefit from Connect Proactive Management Plans include, but are not limited to:

- MASH (Multi Agency Safeguarding Hub)
- IOM (Integrated Offender Management)
- ASB (Anti-Social Behaviour)
- Troubled Families
- SOCU and CTU (Serious and Organised Crime and Counter Terrorist Units)
- OCG (Organised Criminal Groups)
- Pre-Planned Events
- Licensing
- Operational Orders.

Key features

- The range of dates over which the PMP runs

- A clearly identified owner that can be a person or a team

- A set of objectives that the activities covered in the PMP aim to achieve

- An action plan made up of actions that can be allocated to teams or staff members to achieve the objectives

- A decision log to capture strategic, tactical and operational decisions that have been made

- A record of any expenditure that has been incurred and resources allocated to the PMP

- An evaluation of how effective the activities relating to the PMP have been including any lessons learned

Ready to see more?

Wanting to do more with Connect?

You might be upgrading your Connect platform, adding a new module, or researching your options for a new RMS.

We're here to help, whatever stage you're at in your Connect journey with us.

Choose what you want to do next, and we'll be there.

Wanting to do more with Connect?

Connect with your Account Manager to book a demo with our team of policing product experts.

New to Connect?

Book a demo or check out more info at **necsws.com/Connect**

Drop us a line for more info at **hello@necsws.com**

NEC

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